Choose a rewarding career

Social Housing Workers are responsible for managing services for tenants by providing advice and support services, working with other services, and communicating effectively with clients with complex and diverse support needs. Their role involves managing and maintaining tenancies, including housing applications, rent and other charges, property maintenance plans, policies and procedures, and undertaking property inspections. Social Housing Workers are also required to maintain an effective work environment and follow workplace health and safety procedures within...

Course delivery options

<table>
<thead>
<tr>
<th>WORKLOAD</th>
<th>LOCATION</th>
<th>DELIVERY</th>
</tr>
</thead>
<tbody>
<tr>
<td>Workplace</td>
<td>Workplace</td>
<td></td>
</tr>
</tbody>
</table>

Key dates

For key start dates for each location visit the online brochure for this course (under the course details tab).

...more online

Entry requirements

Apprenticeships and traineeships combine both structured and workplace training with paid...

...more online

Resources required

No specific resources are required to successfully complete this course.

It is recommended that students have access to a reliable internet connection to...

...more online

For more information about the costs associated with undertaking an apprenticeship, please give us a call.

What are my payment options?

No matter what your circumstances, TAFE Queensland East Coast has a payment option to suit you. If you are unsure of what’s right for you, call us on 1300 656 188. We’re here to help.

...more online

Outcome

CHC40912 Certificate IV in Social Housing - Traineeship

Accurate as at 4 May 2015. For the latest information see:
tafeeastcoast.edu.au/course/15115

ARE YOU READY TO TAKE THE NEXT STEP ON YOUR

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CRICOS 03020E
University pathways

If you want to go on to further study at university, TAFE Queensland has a pathway option to get you there. In many cases, completing one of our diplomas will give you a full year of credit towards a degree with one of our partner universities. That means cutting down the amount of time you need to complete your degree, or even enrolling straight into the second year of your university course.

More info:
Learn more about University Pathways

Our pathway partners include:

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**Units**

To achieve this qualification you will need to complete:

- Core Competencies: 10
- Elective Competencies: 5

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Type</th>
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</thead>
<tbody>
<tr>
<td>CHCCS504B</td>
<td>Provide services to clients with complex needs</td>
<td>Core</td>
</tr>
<tr>
<td>CHCNET501C</td>
<td>Work effectively with other services and networks</td>
<td>Core</td>
</tr>
<tr>
<td>HLTHIR403C</td>
<td>Work effectively with culturally diverse clients and co-workers</td>
<td>Core</td>
</tr>
<tr>
<td>HLTWHS300A</td>
<td>Contribute to WHS processes</td>
<td>Core</td>
</tr>
<tr>
<td>CHCCS419C</td>
<td>Provide support services to clients</td>
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<tr>
<td>CHCCS400C</td>
<td>Work within a relevant legal and ethical framework</td>
<td>Core</td>
</tr>
<tr>
<td>CHCCH410B</td>
<td>Manage and maintain tenancy agreements and services</td>
<td>Core</td>
</tr>
<tr>
<td>CHCCH427B</td>
<td>Work effectively with people experiencing or at risk of homelessness</td>
<td>Core</td>
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<tr>
<td>CHCCOM403A</td>
<td>Use targeted communication skills to build relationships</td>
<td>Core</td>
</tr>
<tr>
<td>CHCCH301C</td>
<td>Work effectively in social housing</td>
<td>Core</td>
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</table>

**Disclaimer**

Not all electives available at all campuses

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**PATH TO GREAT?**

Enrol today to secure your spot in this course.

**HOW TO ENROL**

Recognition of prior learning

Fast-track your way to a formal qualification by earning credit for the things you already know. Getting recognition for the skills you’ve gained from the workplace or previous learning means less study time for you, and getting the paper to prove you’re qualified a whole lot sooner.

More info:
tafeeastcoast.edu.au/study-with-us/career-changers-jobseeker/recognition-prior-learning/

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Make your future happen

Connect with TAFE on Facebook

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Accurate as at 4 May 2015. For the latest information see:
tafeeastcoast.edu.au/course/15115

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