HELLO THERE, OUR DREAM IS TO HELP YOU MAKE GREAT HAPPEN

Get skills you can count on!

The Certificate III in Information, Digital Media and Technology Network Administration Stream is ideal for students who want to enter the industry as a technician working on small business peer to peer and domain networks. The skill sets that the student will achieve when they complete the Network Administration Stream will also give them the ability to work with a small business to help support the businesses IT infrastructure.

The skills that you will learn in the Support Stream are:
- Communicating and documentation in the IT environment.
- Workplace

LOCATION/S
Online

DURATION
Online: up to 2 years

Course delivery options

WORKLOAD | LOCATION | DELIVERY
--- | --- | ---
Online | Online | Online

Key dates
For key start dates for each location visit the online brochure for this course (under the course details tab).
tafeeastcoast.edu.au/course/16518

Entry requirements
Course Entry Requirements
It is recommended that
...more online

Resources required
It is recommended that prior to enrolling into the course that you have or have access to the following minimum hardware
...more online

What are my payment options?
No matter what your circumstances, TAFE Queensland East Coast has a payment option to suit you. If you are unsure of what’s right for you, call us on 1300 656 188. We’re here to help.

FULL FEE | $4,500
This is the total cost of the course.

SUBSIDISED | $1,878
The Queensland Government will offset the cost of study for eligible students. You will still need to pay for a portion of your study costs. The amount above is what you will need to pay.

CONCESSION | $1,004
You are eligible for the concession price of a course if you are eligible for subsidised training, and are listed on an Australian Government Low Income Health Care Card or Pensioner Concession Card, if you are Aboriginal or Torres Strait Islander, you hold a Department of Veterans’ Affairs Pensioner Concession Card, or if you have a disability.

Got a question?
Enquire about your full fee study options

Accurate as at 16 October 2017. For the latest information see:
tafeeastcoast.edu.au/course/16518

RTO 0275
CRICOS 03020E
Outcome
ICT30115 Certificate III in Information, Digital Media and Technology - Online

Job prospects
- ICT Customer Support Officer
- ICT Support Technicians

Units
To achieve this qualification you will need to complete:
Core Competencies: 6
Elective Competencies: 11

Further Study: ICT40115 - Certificate IV in Information Technology

Stage 1
ICTICT202 Work and communicate effectively in an ICT environment
BSBWHS304 Participate effectively in WHS communication and consultation processes
ICTICT301 Create user documentation
BSBSUS401 Implement and monitor environmentally sustainable work practices
ICTICT302 Install and optimise operating system software

Stage 2
ICTSAS301 Run standard diagnostic tests
ICTICT303 Connect internal hardware components
ICTAS304 Provide basic system administration
ICTNWK305 Install and manage network protocols

Stage 3
ICTSAS307 Install, configure and secure a small office or home office network
ICTNWK301 Provide network systems administration
ICTNWK304 Administer network peripherals
ICTNWK302 Determine and action network problems

Stage 4
ICTSAS305 Provide ICT advice to clients
ICTWEB301 Create a simple markup language document
ICTWEB303 Produce digital images for the web
ICTSAS303 Care for computer hardware

Disclaimer
Not all electives available at all campuses

ARE YOU READY TO TAKE THE NEXT STEP ON YOUR PATH TO GREAT?
Enrol today to secure your spot in this course.

HOW TO ENROL
Enrol now
You're ready if you have:
- checked your important dates (under the course details tab)
- checked you meet the entry requirements (under the course details tab)
- checked your course costs and know which payment option is right for you (under the costs tab)
- Read the student rules and refund policy
- Created your Unique Student Identifier and can provide this code to TAFE Queensland
- If you are applying for a subsidised cost, please ensure you have all the relevant documents at time of enrolment

All done? Then head to the link below to complete your enrolment:
tafeeastcoast.edu.au/study-with-us/enrolment-fees/enrol

Enrolment options
By telephone: 1300 656 188.
In person: at any TAFE Queensland East Coast location.
Online: Full Fee paying students can enrol online

Recognition of prior learning
Fast-track your way to a formal qualification by earning credit for the things you already know. Getting recognition for the skills you've gained from the workplace or previous learning means less study time for you, and getting the paper to prove you're qualified a whole lot sooner.

More info:
tafeeastcoast.edu.au/study-with-us/career-changers-jobseeker/recognition-prior-learning/

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