HELLO THERE, OUR DREAM IS TO HELP YOU MAKE GREAT HAPPEN

Industry endorsed
Payment options
Student satisfaction
$10000 VET Student Loan available

It's your time to make a difference

This nationally recognised qualification will assist you in gaining the skills, knowledge and confidence to work with people in the community. You may work directly with people in need or crisis and/or community development projects, where you’ll be involved in larger scale projects, which address specific issues and strengthen the community. On successful completion you will be qualified to operate at an advanced skill level and may also have responsibility for the supervision of other staff and volunteers. You may work in a range of services within the community.

LOCATION/S
Mooloolaba

DURATION
Full time: 12 months / up to 4 days

Course delivery options
WORKLOAD
LOCATION
DELIVERY
Full time
up to 4 days
Mooloolaba
Classroom

Key dates
For key start dates for each location visit the online brochure for this course (under the course details tab).

tafeeastcoast.edu.au/course/16828

Entry requirements
Course Entry Requirements
• Due to the sensitivity and complexity
...more online

Resources required
No specific resources are required to successfully complete this course.
It is recommended that students have access to a reliable internet connection to
...more online

Placement
Vocational Placement:
...more online

Important Information
To be eligible for the Higher
...more online

What are my payment options?
No matter what your circumstances, TAFE Queensland East Coast has a payment option to suit you. If you are unsure of what's right for you, call us on 1300 656 188. We’re here to help.

...more online

| $ FULL FEE | $6,800 |
|------------|
| This is the total cost of the course. |

Got a question?
Enquire about your full fee study options

| $ SUBSIDISED | $3,865 |
|--------------|
| The Queensland Government will offset the cost of study for eligible students. You will still need to pay for a portion of your study costs. The amount above is what you will need to pay. |

| $ CONCESSION | $2,984 |
|--------------|
| You are eligible for the concession price of a course if you are eligible for subsidised training, and are listed on an Australian Government Low Income Health Care Card or Pensioner Concession Card, if you are Aboriginal or Torres Strait Islander, you hold a Department of Veterans’ Affairs Pensioner Concession Card, or if you have a disability. |

Accurate as at 6 April 2017. For the latest information see:
tafeeastcoast.edu.au/course/16828
### Outcome

CHC52015 Diploma of Community Services - Case Management Specialisation - On campus

### Job prospects
- Case Manager
- Case Worker
- Client Support Specialist
- Community Services Worker
- Community Worker
- Family Support Worker
- Program Coordinator
- Social And Welfare Professionals
- Welfare Support Workers
- Social services and welfare

### Units

#### To achieve this qualification you will need to complete:

Core Competencies: 8

Elective Competencies: 8

#### Semester 1

<table>
<thead>
<tr>
<th>Code</th>
<th>Name of Unit</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>HLTWHS004</td>
<td>Manage work health and safety</td>
<td>Core</td>
</tr>
<tr>
<td>CHCCOM003</td>
<td>Develop workplace communication strategies</td>
<td>Core</td>
</tr>
<tr>
<td>CHCIDIV003</td>
<td>Manage and promote diversity</td>
<td>Core</td>
</tr>
<tr>
<td>CHCCCS016</td>
<td>Respond to client needs</td>
<td>Elective</td>
</tr>
<tr>
<td>CHCCCS004</td>
<td>Assess co-existing needs</td>
<td>Elective</td>
</tr>
<tr>
<td>CHCRPR001</td>
<td>Develop and maintain networks and collaborative partnerships</td>
<td>Elective</td>
</tr>
<tr>
<td>CHCLEG003</td>
<td>Manage legal and ethical compliance</td>
<td>Elective</td>
</tr>
<tr>
<td>CHCMHS001</td>
<td>Work with people with mental health issues</td>
<td>Elective</td>
</tr>
<tr>
<td>CHCCCS007</td>
<td>Develop and implement service programs</td>
<td>Core</td>
</tr>
<tr>
<td>CHCGRP002</td>
<td>Plan and conduct group activities</td>
<td>Elective</td>
</tr>
<tr>
<td>M00VPC100</td>
<td>Vocational placement</td>
<td>Vocational Placement Scheme</td>
</tr>
</tbody>
</table>

#### Semester 2

<table>
<thead>
<tr>
<th>Code</th>
<th>Name of Unit</th>
<th>Type</th>
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</thead>
<tbody>
<tr>
<td>CHCCSM004</td>
<td>Coordinate complex case requirements</td>
<td>Elective</td>
</tr>
<tr>
<td>CHCCSM005</td>
<td>Develop, facilitate and review all aspects of case management</td>
<td>Elective</td>
</tr>
<tr>
<td>CHCCSM006</td>
<td>Provide case management supervision</td>
<td>Elective</td>
</tr>
<tr>
<td>CHCMGT005</td>
<td>Facilitate workplace debriefing and support processes</td>
<td>Core</td>
</tr>
<tr>
<td>CHCRPR003</td>
<td>Reflect on and improve own professional practice</td>
<td>Core</td>
</tr>
<tr>
<td>CHCDEV002</td>
<td>Analyse impacts of sociological factors on clients in community work and services</td>
<td>Core</td>
</tr>
</tbody>
</table>

### Disclaimer

Not all electives available at all campuses

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**ARE YOU READY TO TAKE THE NEXT STEP ON YOUR PATH TO GREAT?**

Enrol today to secure your spot in this course.

**HOW TO ENROL**

Enrol now

You're ready if you have:
- checked your important dates (under the course details tab)
- checked you meet the entry requirements (under the course details tab)
- checked your course costs and know which payment option is right for you (under the costs tab)
- Read the student rules and refund policy
- Created your Unique Student Identifier and can provide this code to TAFE Queensland
- If you are applying for a subsidised cost, please ensure you have all the relevant documents at time of enrolment

All done? Then head to the link below to complete your enrolment:
tafeeastcoast.edu.au/study-with-us/enrolment-fees/enrol

**Enrolment options**

- By telephone: 1300 656 188.
- In person: at any TAFE Queensland East Coast location.
- Online: Full Fee paying students can enrol online

**Recognition of prior learning**

Fast-track your way to a formal qualification by earning credit for the things you already know. Getting recognition for the skills you've gained from the workplace or previous learning means less study time for you, and getting the paper to prove you're qualified a whole lot sooner.

More info:
tafeeastcoast.edu.au/study-with-us/career-changers-jobseeker/recognition-prior-learning/

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RTO 0275
CRICOS 03020E