Choose a rewarding career

This program will give students a broad introduction to the community services sector and how it operationalises services for clients. Students will study communication skills, cultural awareness, organisational skills, community development and other relevant competencies.

This qualification applies to community work delivered through a broad range of services which provide support to individuals and groups. This program will qualify you to work as a support worker, case worker and client contact officer that may:

- Have direct contact with clients
- Identify

LOCATION/S
Online

DURATION

Entry requirements

Course Entry Requirements
- It is highly recommended

Resources required

No specific resources are required to successfully complete this course.
It is recommended that students have

Placement

Where a student is not currently working

Important Information

Blue Card: Commission

What are my payment options?

No matter what your circumstances, TAFE Queensland East Coast has a payment option to suit you. If you are unsure of what’s right for you, call us on 1300 656 188. We’re here to help.

FULL FEE | $3,000
This is the total cost of the course.

SUBSIDISED | $840
The Queensland Government will offset the cost of study for eligible students. You will still need to pay for a portion of your study costs. The amount above is what you will need to pay.

CONCESSION | $570
You are eligible for the concession price of a course if you are eligible for subsidised training, and are listed on an Australian Government Low Income Health Care Card or Pensioner Concession Card, if you are Aboriginal or Torres Strait Islander, you hold a Department of Veterans’ Affairs Pensioner Concession Card, or if you have a disability.

Accurate as at 10 October 2017. For the latest information see:
tafeeastcoast.edu.au/course/9717

RTO 0275
CRICOS 03020E
### Outcome

CHC32015 Certificate III in Community Services - Online

### Job prospects
- Welfare Support Workers
- Community Care Worker
- Support Worker

### Units

**To achieve this qualification you will need to complete:**

Core Competencies: 5  
Elective Competencies: 7

#### Term 1 Intake

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHCDFV001</td>
<td>Recognise and respond appropriately to domestic and family violence</td>
<td>Elective</td>
</tr>
<tr>
<td>CHCMHS001</td>
<td>Work with people with mental health issues</td>
<td>Elective</td>
</tr>
<tr>
<td>CHCAOD001</td>
<td>Work in an alcohol and other drugs context</td>
<td>Elective</td>
</tr>
</tbody>
</table>

#### Term 2 Intake

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHCLEG001</td>
<td>Work legally and ethically</td>
<td>Elective</td>
</tr>
<tr>
<td>HLTWHS002</td>
<td>Follow safe work practices for direct client care</td>
<td>Core</td>
</tr>
<tr>
<td>HLTWHS006</td>
<td>Manage personal stressors in the work environment</td>
<td>Core</td>
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</table>

#### Term 3 Intake

<table>
<thead>
<tr>
<th>Code</th>
<th>Description</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHCCOM001</td>
<td>Provide first point of contact</td>
<td>Elective</td>
</tr>
<tr>
<td>CHCDIV001</td>
<td>Work with diverse people</td>
<td>Core</td>
</tr>
<tr>
<td>BSBWOR301</td>
<td>Organise personal work priorities and development</td>
<td>Elective</td>
</tr>
</tbody>
</table>

#### Term 4 Intake

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<th>Code</th>
<th>Description</th>
<th>Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>CHCCOM005</td>
<td>Communicate and work in health or community services</td>
<td>Core</td>
</tr>
<tr>
<td>CHCCDE003</td>
<td>Work within a community development framework</td>
<td>Elective</td>
</tr>
<tr>
<td>CHCCCS016</td>
<td>Respond to client needs</td>
<td>Core</td>
</tr>
</tbody>
</table>

### Disclaimer

Not all electives available at all campuses

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**ARE YOU READY TO TAKE THE NEXT STEP ON YOUR PATH TO GREAT?**

Enrol today to secure your spot in this course.

**HOW TO ENROL**

*You’re ready if you have:*

- checked your important dates (under the course details tab)
- checked you meet the entry requirements (under the course details tab)
- checked your course costs and know which payment option is right for you (under the costs tab)
- Read the student rules and refund policy
- Created your Unique Student Identifier and can provide this code to TAFE Queensland
- If you are applying for a subsidised cost, please ensure you have all the relevant documents at time of enrolment

**All done?** Then head to the link below to complete your enrolment:


**Enrolment options**

*By telephone:* 1300 656 188.  
*In person:* at any TAFE Queensland East Coast location.  
*Online:* Full Fee paying students can enrol online

**Recognition of prior learning**

Fast-track your way to a formal qualification by earning credit for the things you already know. Getting recognition for the skills you’ve gained from the workplace or previous learning means less study time for you, and getting the paper to prove you’re qualified a whole lot sooner.

*More info:*  

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[tafeeastcoast.edu.au/course/9717](tafeeastcoast.edu.au/course/9717)